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Uses impersonal, generic greetings, such as Dear user or Dear [your email address]. ...

Asks you to click on links that take you to a fake website. ...

Contains unknown attachments. ...

Conveys a false sense of urgency.

[How do I spot a fake, fraudulent, or phishing PayPal email or website?](#)

[paypal : cshelp : article : how-do-i-spot-a-fake-fraudulent-or-p...](#)

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If you ever receive a random PayPal payment, chances are it's not just an accidental mistake. In PayPal refund scams, the scammer will send you a payment and then immediately message you to apologize for the mistake and ask you to return the money.