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[Update your phone's operating system](#) If you have pending iOS or Android OS updates waiting, there could be a conflict with the Amazon app. To eliminate any potential glitches with the OS, it's a good idea to make sure your mobile device is completely up to date.

Amazon App Not Working? 7 Ways to Troubleshoot - Business Insider

- [1. Update:](#) Ensure the app is updated to the latest version.
- [2. Restart:](#) Restart your device.
- [3. Clear Cache:](#) In app settings, clear cache and data.
- [4. Reinstall:](#) Uninstall and reinstall the app.
- [5. Check Connection:](#) Ensure a stable internet connection.